Patient Reminder Calls

There is no longer a need to lose valuable staff time making appointment reminder phone calls. Over 75% of calls go to voice mail or answering machines. A personalized message is more effective than manual dialing without the loss of valuable time. STI's Patient Reminder Module will decrease "no shows" and improve your bottom line. Low, monthly fee includes everything you need to be assured that patient appointment reminders and recalls are being made.

The ChartMaker® Go Patient Reminder Module monthly fee is based on reminder and recall volume. A reminder is based on the telephone number, text, or email address provided and is only calculated when a successful connection to a patient or a patient's answering machine is detected and/or if an email was delivered (and did not come back as undeliverable).

1 – 1,000 Reminders per month:	$0.19 each
1,001 – 2,500 Reminders per month:	$0.17 each
2,501 – 5,000 Reminders per month:	$0.15 each

One Time Set up fee is $250

Benefits Include:

- Emails and texts can be sent in addition to calls
- Using your practice's name and number on the Caller ID, making patients more likely to answer
- The Reminder uses your own voice, making automation a more personable experience
- Messages can be customized based on Schedules, Providers, and Appointment Reasons
- An email notification can be sent to your staff when a patient needs to reschedule
- Messages can be delivered in any combination and at any number of days before the appointment